

Information can change quickly. For the latest information call 1300 797 363 or visit
www.pyrenees.vic.gov.au/flood-updates

Pyrenees Shire Council staff are providing localised support for residents. This includes practical assistance at the Avoca and Beaufort relief and recovery centres for residents or those who need access to the internet.

Staff will also be visiting each flood impacted town undertaking assessments and to speak to community members.

Pyrenees Flood Relief and Recovery Centres

Relief and Recovery Centres are open in Avoca and Beaufort to help community members affected by the floods get the information and support they need to assist with recovery.

If you need support or have questions about emergency grants or other resources available or you just need a break, drop in to one of our Centres.

Where:

- Beaufort Community Resource Centre, 72 Neill Street
- Avoca Information and Community Centre, 122 High Street

Hours of operation:

Monday to Friday 10am-5pm and 10am-1pm on weekends

The Relief and Recovery Centers will stay open as long as there is a demand for these services.

Flood Recovery Hotline

The Victorian Government has a Flood Recovery Hotline - Call **1800 560 760** for the latest information or assistance with:

- navigating available supports
- free structural assessment
- clean-up services
- temporary accommodation
- mental health and wellbeing support

The recovery hotline is open from 7.30am-7.30pm every day. Press 9 for an interpreter.

The list of help available is at
www.vic.gov.au/october-2022-flood-recovery

Victorian and Australian Government financial help Relief Assistance

The Victorian Government is providing emergency relief assistance for community members whose homes have been impacted by the current flood emergency in Victoria.

If your home has been affected by flooding, you can get a one-off emergency payment. This payment is for immediate relief, including food, shelter, clothing, medication, accommodation

Emergency relief assistance is based on a fixed amount for each member of your household (adults and children). Payments of \$580 per adult and \$290 per child (up to a maximum of \$2030 per eligible family) are available.

There are eligibility requirements. For more information and application details call Council on 1300 797 363.

Re-establishment Assistance

You can get financial help to return home if:

- You cannot live in your home because it is damaged or destroyed OR
- You cannot access your home for more than 7 days because of flooding

Re-establishment assistance is only available for your principal place of residence. It can help to pay for clean-up, emergency accommodation, repairs, rebuilding your home, replacing some damaged contents.

This help is means tested. You can only get it if you:

- do not have building (home) insurance or contents insurance AND
- are experiencing financial hardship

For more information <https://services.dffh.vic.gov.au/personal-hardship-assistance-program> or call Council on 1300 797 363.

Australian Government Income Support

The Australian Government is providing support if you've lost income as a direct result of the October 2022 floods.

For more information on the Victorian Floods Australian Government Disaster Recovery Payment and the application form see:

Victorian Floods, October 2022 - Disaster Recovery Allowance
www.servicesaustralia.gov.au/victorian-floods-october-2022-disaster-recovery-allowance

Disaster Recovery Allowance (DRA)

The disaster recovery allowance (DRA) is for employees and sole traders who lose income because of a major disaster. You can get payments for up to 13 weeks after the disaster happens. These payments are taxable. This is available for Pyrenees Shire residents.

Find out more and apply through Services Australia - Disaster recovery allowance www.servicesaustralia.gov.au/natural-disaster-events

Australian Government Disaster Recovery Payment (AGDRP)

This is for people who have suffered a significant loss because of the floods. This includes:

- if your home was severely damaged or destroyed
- or if you suffered a serious injury

Adults can get \$1,000 and children can get \$400, if they are eligible. More information and application details found here: www.servicesaustralia.gov.au/victorian-floods-october-2022-australian-government-disaster-recovery-payment

Relief Assistance for Flood-affected farmers

The Victorian Government is supporting flood affected farmers with a support package:

Primary Producer Recovery Grant: \$75,000 payments to cover the costs of clean up and get business up and running.

Victorian Rural Landholder Grant: \$25,000 for eligible primary producers that have a smaller-scale Primary Production Enterprise.

Concessional Loans: Up to \$250,000 to restore or replace flood-damaged equipment and infrastructure

Transport Subsidies: Up to \$15,000 to support transport of emergency fodder, stock drinking water and livestock movement.

Find out more and apply at: www.ruralfinance.com.au/Industry-programs/victorian-primary-producer-flood-relief-program

Relief Assistance for Business and Community Organizations

The Victorian Government is offering the following financial support for eligible businesses:

Small Business Immediate Flood Relief Program

One off payment of \$5000 to assist with clean up and safety inspections and repairs. Business mentors will also provide additional support to guide owners through issues.

Business and Community Sport Flood Recovery Grant

Up to \$50,000 to cover expenses resulting from significant direct damage to an applicant's property, assets, stock or equipment.

Community Sport Emergency Flood Assistance

\$5000 one-off grants for eligible sport clubs to assist with replacing lost or destroyed items.

Visit <https://business.vic.gov.au/business-information/disaster-resilience/deal-with-floods-and-storms/2022-victorian-floods-business-support>

Or by calling the Business Victoria hotline on 13 22 15.

For more information on relief available, please contact Pyrenees Shire Manager Economic Development and Tourism, Ray Davies (Ray.Davies@pyrenees.vic.gov.au, p. 0434 668 359) or Business Support & Events Officer, Melissa Dimond (Melissa.Dimond@pyrenees.vic.gov.au, p. 0407 352 353).

Clean-up program

You can call Council on 1300 797 363 to organise the collection of flood-damaged carpet and household furniture.

If possible, move these items onto an open space, like your nature-strip, for collection. Please do not put normal household waste with flood-damaged items.

Council cannot collect building material such as, bricks and rubble, timber framing, panelling or trim, plasterboard, cement sheet, glass or any hazardous materials.

Council can arrange to have a skip dropped off if required, so please let us know if you need it.

Assistance in moving damaged items to the kerbside and free assessment of damage to structures is available through the Victorian Government Flood Recovery Hotline on 1800 560 760.

New information may be available. Check the latest financial help available to you by calling the Victorian Flood Recovery Line on 1800 560 760.

Or attend one of our Relief and Recovery centres in Avoca and Beaufort.