

Information can change quickly. Always check [www.pyrenees.vic.gov.au/flood-updates](http://www.pyrenees.vic.gov.au/flood-updates) and follow our Facebook page [www.facebook.com/pyreneessc](http://www.facebook.com/pyreneessc) for updates.

## Flood Support

Pyrenees Shire Council staff are providing localised support for residents. We know the impacts on our farming and business community will be felt for months to come.

Contact Council on 1300 797 363 for information and support to assist with flood recovery.

Alternatively, drop in to our Relief and Recovery centres to ask a question about resources available to you.

### Where:

Beaufort Community Resource Centre, 72 Neill Street

Avoca Information and Community Centre, 122 High Street

### When:

Monday to Friday 10am–5pm and 10am–1pm on weekends.

## Free Financial Counselling

Rural Financial Counselling Service (Vic West) provides free financial counselling to farmers and rural business dealing with flood damage.

A confidential, local and independent service to talk through your next steps.

Call 1300 735 578

The Victorian Government's **Business Relief Service** also offers confidential support to help you work through your immediate and long term needs with a local adviser.

Call 13 22 15

**Insurance questions?** Contact Insurance Council Australia's disaster hotline on 1800 734 621.

## Financial Support – Rural Landholders

The Victorian Government is supporting flood affected farmers with a support package:

**Primary Producer Recovery Grants:** Up to \$75,000 grants to cover the cost of recovery and get business up and running again.

(This replaces the original \$10,000 clean up grants offered in October. Producers who received this grant can apply again for up to a further \$65,000)

**Rural landholder Grants:** Up to \$25,000 grants to cover the cost of disaster impacts for small-scale producers.

**Concessional Loans:** Up to \$250,000 to restore or replace flood-damaged equipment and infrastructure.

**Transport Subsidies:** Up to \$15,000 to support transport of emergency fodder, stock drinking water and livestock movement.

Find out more and apply at: [www.ruralfinance.com.au/Industry-programs/victorian-primary-producer-flood-recovery-package](http://www.ruralfinance.com.au/Industry-programs/victorian-primary-producer-flood-recovery-package).

## WHO TO CALL & WHEN:

If you're in immediate danger, phone 000.

If you need assistance due to flooding, phone VICSES 132 500.

For Urgent animal welfare needs phone VicEmergency Hotline 1800 226 226.

For local information on flood support phone Council on 1300 797 363.

## Financial Support – Businesses and Community Organisations

The Victorian Government is offering the following financial support for eligible businesses:

### Small Business Immediate Flood Relief Program

One off payment of \$5000 to assist with clean up and safety inspections and repairs.

### Business and Community Sport Flood Recovery Grant

Up to \$50,000 to cover expenses resulting from significant direct damage to an applicant's property, assets, stock or equipment.

### Community Sport Emergency Flood Assistance

\$5000 one-off grants for eligible sport clubs to assist with replacing lost or destroyed items.

Visit [business.vic.gov.au/business-information/disaster-resilience/deal-with-floods-and-storms/october-2022-victorian-floods-business-support](https://business.vic.gov.au/business-information/disaster-resilience/deal-with-floods-and-storms/october-2022-victorian-floods-business-support).

## Immediate Financial Support – Properties

The Victorian and Australian Governments are providing financial support for people and business affected by the floods including:

- Relief assistance payment (one-off emergency payment for food, shelter clothing if your home is affected)
- Re-establishment assistance (payments for destroyed homes to cover clean up temporary accommodation or rebuilding)
- Disaster Recovery allowance (income support for sole traders, employers primary producers)
- Disaster Recovery Payment (\$1000 per adult lump sum payment)

For more information please visit [www.vic.gov.au/2022-flood-recovery](https://www.vic.gov.au/2022-flood-recovery).

## Animal Welfare

Agriculture Victoria is assisting rural landholders with agricultural relief needs – with a priority on addressing urgent animal welfare issues.

Affected landholders can contact Agriculture Victoria for:

- Urgent animal welfare needs including assessment of injured animals and destruction
- Livestock management information e.g., emergency access to saleyards
- Technical information on pasture re-establishment, pest animal or plant control
- Information on assistance available and access to personal support and other services.

Contact the VicEmergency Hotline on 1800 226 226 or visit the Agriculture Victoria website [agriculture.vic.gov.au/farm-management/emergency-management/floods](https://agriculture.vic.gov.au/farm-management/emergency-management/floods).

## Clean Up

A coordinated clean up program is being run by the Victorian Government and supported by Pyrenees Shire Council.

Call Council on 1300 797 363 to organise collection of flood damaged carpet and furniture. No household waste or building material please.

You can also apply for Structural Assessments of your property if they've been damaged.

For further information and to check eligibility call the clean up register on 1800 560 760.

When returning or cleaning up your property after a flood, protect yourself from injury and disease.

Wear gloves, cover your skin and be aware of asbestos in building materials.

Visit [www.epa.vic.gov.au/for-community/incidents/victorian-floods-october-2022](https://www.epa.vic.gov.au/for-community/incidents/victorian-floods-october-2022) for tips on managing waste and your health in floodwaters.