

BAYINDEEN FIRE RECOVERY INFORMATION

Information for residents, farmers and business owners

Emergency information and road updates

- VicEmergency website – www.emergency.vic.gov.au or the smart device app – search your app store.
- VicEmergency hotline – free call **1800 226 226**.
- Road closures – www.traffic.vicroads.vic.gov.au

How to get help and support after the fires

It can be difficult to know what to do after an emergency, but Council and the Victorian Government can help. There is a range of support and assistance services on offer to fire-impacted residents including financial aid, insurance claim help, clean-up, mental health and wellbeing support, and legal / business support.

If you have been impacted by the fire, call Council on **1300 797 363** to register your details with our customer service team or call the Emergency Recovery Hotline on **1800 560 760**.

If you have urgent recovery needs, like finding somewhere to stay, call DFFH on 1800 226 226.

Fire recovery services

Pyrenees Shire Council is working with the Victorian Government on fire recovery including the reinstatement of vital infrastructure. You can stay up-to-date on progress through the Council's website www.pyrenees.vic.gov.au/firerecovery and other channels including its Facebook page www.facebook.com/pyreneessc and Pyrenees Shire Council's weekly updates printed in local newspapers.

Please turn over for a list of services and supports that can help you with fire recovery. More information is available on Council's website www.pyrenees.vic.gov.au/firerecovery

RECOVERY SUPPORT SERVICES

Organisation	Support provided	Contact details
Pyrenees Shire Council	Recovery support, referral services and Council service information.	1300 797 363 recovery@pyrenees.vic.gov.au www.pyrenees.vic.gov.au/fireupdate
Emergency Recovery Hotline	Advice and referrals for relief payments, clean-up and wellbeing support.	1800 560 760 9am to 5pm Monday to Friday https://www.vic.gov.au/recovery-support
Australian Red Cross	Support registration, information on services.	1800 733 276 www.redcross.org.au/emergencies
Agriculture Victoria	Animal/livestock welfare; information and advice for farmers and the ag industry.	136 186 https://agriculture.vic.gov.au/farm-management/emergency-management/floods
Victorian Government Recovery Support	Recovery support for people and communities.	https://www.vic.gov.au/february-2024-western-victorian-bushfires#clean-up-program
Beaufort and Skipton Health Service	Trauma counselling and mental health services.	03 5349 1612 alliedhealthreferral@bshs.org.au
Pyrenees VFF	Feed supplies for livestock owners impacted by fires.	0427 498 235
Wildlife care	Injured wildlife reports.	App: https://wildlife.ffm.vic.gov.au/ DEECA – 136 186 Wildlife Victoria – 03 8400 7300
13 YARN	Support for First Nations people.	13 92 76
Avoca Community Food Pantry	Provides food relief to those in need – 13 Liebig Street, Avoca.	facebook.com/pyreneescommunityfoodpantry
Beaufort Food Pantry	Provides free food to those who need it – call to find out more.	0457 469 097
Better Health Channel	Bushfire aftermath safety tips.	1300 650 172 betterhealth.vic.gov.au/health/healthyliving/bushfire-aftermath-safety-tips
National Centre for Farmer Health	The centre offers a range of safety fact sheets, health and wellbeing support for farmers.	(03) 5551 8533 https://farmerhealth.org.au
Lifeline	Confidential support and advice to help you deal with stress and personal challenges.	13 43 57
Beyond Blue	Expert information on depression.	1300 224 636
Partners in Wellbeing	Support for small business owners.	1300 375 330 https://partnersinwellbeing.org.au/small-business-support/
RFCS Victoria West	Wellbeing & financial support for rural farm and business	1300 735 582 https://wswracs.com.au/