

## **Survey & Prize Draw Terms and Conditions**

Pyrenees Shire Council is seeking community feedback on the services and facilities provided at our local pools. Survey responses will help Council understand community satisfaction with current pool operations and programs, identify areas for improvement, and inform the next stage of Council's review of its pool service contract and future service offerings.

All responses are completely anonymous and will only be used for the purposes of planning and improving pool services. Survey responses will not be linked to identifying information.

The survey closes at **11:59pm on 20 March 2026**.

### **Prize Draw Eligibility**

To be eligible for the prize draw, participants must complete the survey and provide their full name, contact number, and town of residence.

Please note:

- This contact information will not be used to identify individual survey responses.
- Contact details will be collected solely for the purpose of contacting the prize draw winner.
- One entry per person applies.

### **Prize Draw Details**

The prize draw will be conducted on 23<sup>rd</sup> March 2026 at 12:00am (noon).

The winner will be contacted within 60 minutes of the draw using the contact details provided. If the selected winner does not respond within five (5) business days from the date and time of the draw, the prize will be redrawn.

The winner may choose between:

- A FREE family pool pass for the 2026–27 season, or
- An outdoor picnic hamper of equal value.

### **Privacy**

Council manages personal information in accordance with its Child Safe and Data Handling policies. For further information on how Council manages and protects personal information, please visit:

<https://www.pyrenees.vic.gov.au/About-Pyrenees-Shire-Council/About-the-organisation/Policies-and-Publications/Corporate-Policies>